

# Appointment Reminder



**Polty's Inc.**  
Unified Communications Solutions

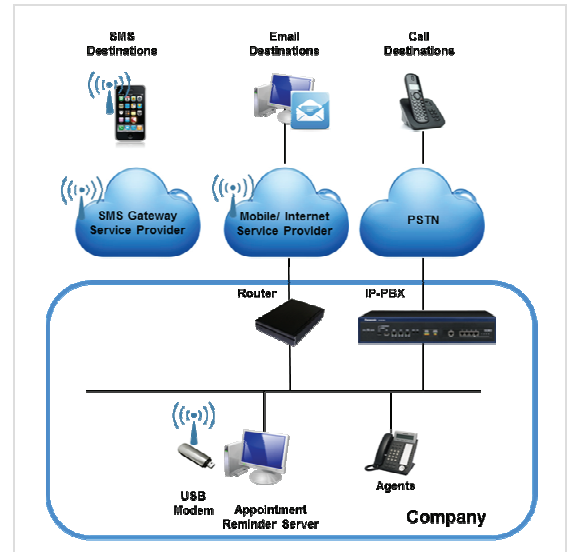
## ► Overview

Polty's Appointment Reminder is a productivity solution that places outbound calls, sends SMS or sends Email messages in order to deliver specific appointment information to predefined list of customers.

It supports Text-to-Speech (TTS) and/ or wave files for speech announcements.

## ► Key Features

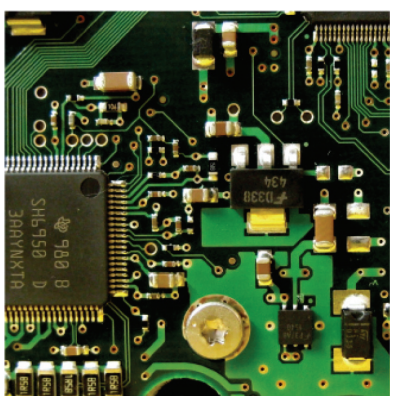
- 100% Voice over IP solution
- Connects to IP-PBX using SIP Extensions from the PBX or directly to standard SIP lines from a carrier
- Configurable appointment information delivered to the called recipient
- Configurable calling weekdays and time range
- Send speech messages using Text-to-Speech and/ or Wave files
- Send SMS using GSM modem or SMS Services Portal
- Send Email messages
- Configurable messages delivered to the destination recipients
- Configurable automatic call retries if message delivery not confirmed by called recipients
- Easy to provide the list of the called recipients as import from a CSV file
- Outbound activity logging



## Benefits

- Reduce no-shows
- Frees your staff of repetitive work and allows them to focus on more important duties
- Cut your cost of making an appointment reminder call in half
- Free your staff to take on other office responsibilities
- Eliminate the need to purchase any hardware
- Call your customers multiple times

## System Requirements



- Intel® Core™ 2 Quad at 2.83 GHz
- RAM 2 GB or more
- NIC 100Base-T or better
- HDD 100 GB free disk space
- Microsoft Windows 7 or Windows 8 for non-TTS applications
- Windows Server 2008 or Windows Server 2012 for TTS applications
- Any IP-PBX providing SIP extensions